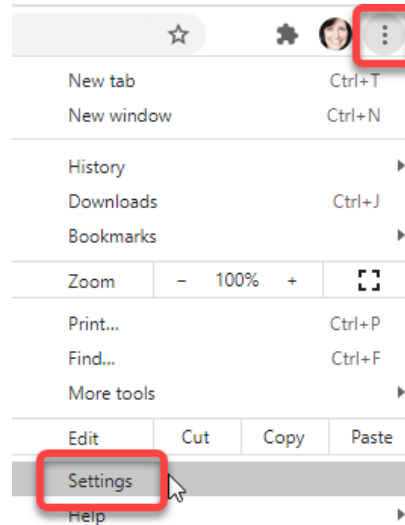


Disabling Hardware Acceleration

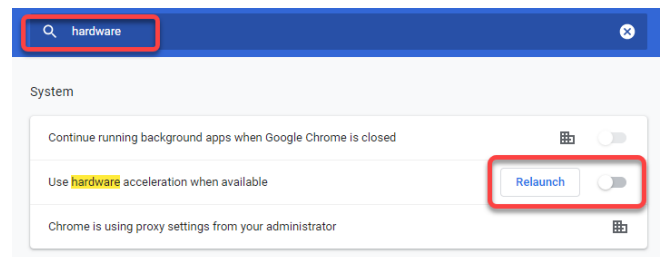
From Chrome

1. Click the **ellipses** in the upper right corner of the browser.



2. Click **Settings**.

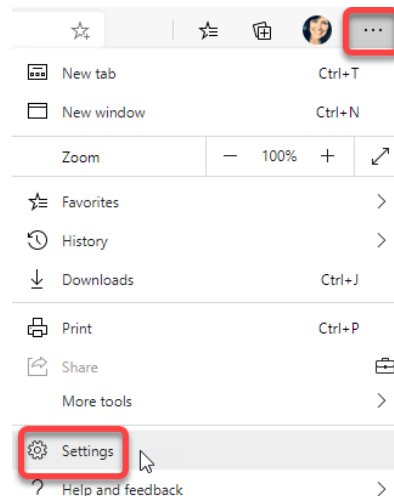
3. Search for *hardware* in the search field.



4. Click to **toggle OFF** *Use hardware acceleration when available*.
5. Click **Relaunch** to close and then reopen the Chrome browser.

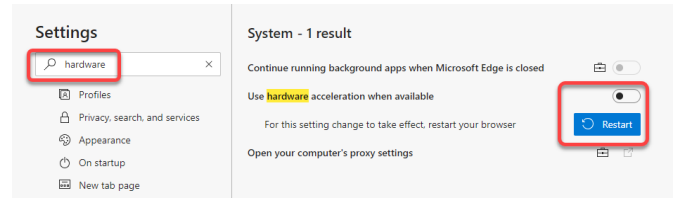
From Edge

1. Click the **ellipses** in the upper right corner of the browser.



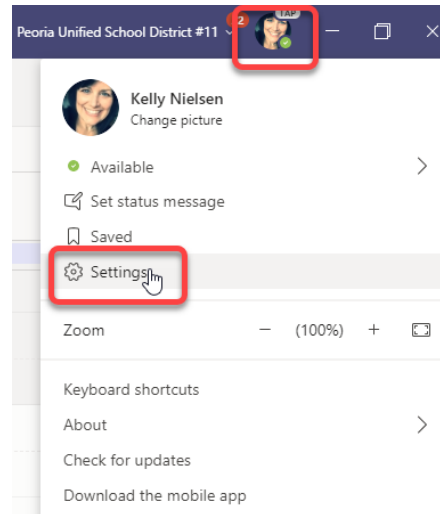
2. Click **Settings**.

3. Search for *hardware* in the search field.
4. Click to **toggle OFF** *Use hardware acceleration when available*.
5. Click **Restart** to close and then reopen the Edge browser.



From the Teams Desktop App

1. Click the **image or initials** in the upper right corner of the screen.
2. Click **Settings**. *
*If a user does not see the Settings option, click to Check for updates, close Teams, and then try again.



3. Click to add a checkmark to **Disable GPU hardware acceleration**.
4. Close the Teams desktop app.
5. Reopen the Teams desktop app.

Application

To restart, right-click the Teams icon in the taskbar, then select Quit. Then reopen Teams.

- Auto-start application
- Open application in background
- On close, keep the application running
- Disable GPU hardware acceleration (requires restarting Teams)**
- Register Teams as the chat app for Office (requires restarting Office applications)
- Turn on new meeting experience (New meetings and calls will open in separate windows. Requires restarting Teams.)
- Enable logging for meeting diagnostics (requires restarting Teams)